



911 KIDS C.A.R.E

Community Awareness in Reporting Emergencies

Do you have children that are between preschool age and 5th grade?

Do they know their address, phone number, and your name (not just Mommy or Daddy)?

Do they know where you work, or how to find you if you are away from home?

What is this program about?

The Benicia Fire Department is providing a new public education program for children to assist them in accurately reporting emergencies. This program will teach them when and how to call 9-1-1. The children will also learn about what information will be required by the 9-1-1 Dispatcher to provide and send the appropriate assistance. This program is fun, fast-paced and free.



When are the classes offered?

Currently, the program will be offered every other month, and is limited to 10 students per class. As classes are filled, new ones are added. The children must be accompanied by their parent(s) to attend.

What's in the class?

The course starts with a short PowerPoint presentation, and is followed by a 9-1-1 simulator, where the student will make an actual 9-1-1 call to a live dispatcher. During the simulated 9-1-1 call, the dispatcher will ask the child numerous questions to see how much personal information the child knows. Some of the questions that are asked are; their name, address, phone number, the name of a parent, a parent's cell phone number, and where their parents might work. As the dispatcher is speaking with the child, a critique form is filled out and afterwards is given to the parent to take home with them. All children who participate in the program will receive a certificate of completion.



Where is the class located?

**Benicia Fire Department
150 Military West
Benicia, CA 94510
(707) 746-4275**

