



# SERVICES

## Just Give Us a Call

### Senior Citizen Discount

A senior citizen discount is available for residents of Benicia who are 60 years of age or older.

Please visit the City of Benicia Finance Department to complete an application form or call (707) 746-4225.

### Holiday Treecycling

Republic Services will notify you of the holiday tree recycling program in your December solid waste bill.

No flocked trees will be taken.



### How to Reach Us

Questions about your service or bill can be answered by Customer Service. You can:

- Call (707) 747-0608 and speak to one of our representatives;
- Write us at:  
441 North Buchanan Circle  
Pacheco, CA 94553  
Attn: Customer Service Manager;
- Visit: [www.RepublicServices.com/BeniciaCA](http://www.RepublicServices.com/BeniciaCA), where you can order a container repair, schedule a cleanup, report a missed collection and request many other services online.

### Container Sizes

Containers are available in the following sizes:

- Garbage: 20, 32, 64, 96 gallons.
- Recycling: 64 gallons.
- Yard Waste: 96 gallons.
- Container dimensions:

Size	Height	Width	Depth	Footprint
20 gal.	32.6"	19.8"	18.0"	<2.0 sq. ft.
32 gal.	38.5"	19.0"	22.0"	2.0 sq. ft.
64 gal.	42.0"	25.5"	27.0"	2.5 sq. ft.
96 gal.	46.5"	26.5"	33.5"	3.0 sq. ft.

### Going on Vacation?

Please schedule vacation holds in advance:

- Minimum 2 weeks per hold.
- Maximum 4 holds per year.

Call customer service at (707) 747-0608 for additional information.

### Payment Options

Customers have four convenient ways to pay their garbage bills:

- Online. Make one-time payments or sign up for auto bill-pay with credit card or bank account at: <http://www.republicservices.com/account/login>. You may also call Customer Service at (707) 747-0608 to set up your auto bill-pay account;
- By mail, using the envelope provided with your bill;
- In person at Republic Services' office at 441 N. Buchanan Circle, Pacheco, or by check or cash only at Westamerica Bank, 20 Solano Square. You must have your payment stub;
- By phone with American Express, Visa, MasterCard or Discover. We do not accept checks over the phone.

### Missed Collection?

Please call within 24 hours to report that your garbage, recycle or yard waste container has not been serviced.

### Holidays Observed

Only Christmas Day and New Year's Day affect collections. Christmas and New Year's fall on a Friday for the 2020-2021 holiday season. If your pickup day falls on those holidays, your collection service will be a day later – Saturday – for those two holidays.

### Moving?

If you are moving, please leave your recycling, yard waste and garbage containers in a secure location for the next resident and call us to discontinue service.

# CONSERVE

## Doing More – Beyond Curbside!

### What Happens to Recyclables & Garbage

**Q. What happens to my recyclables after I put them in my brown container?**

A. After your recyclables are emptied into our truck, they are taken to a local recycling facility to be processed. Make sure they are **Empty. Clean. Dry.**

The recyclables travel down a conveyor belt, and employees separate them into different commodities. The different material types are then baled together and sold.

**Q. What happens to my garbage after I put it in my blue garbage container?**

A. Anything put in the garbage becomes trash forever. What goes in your blue container (even recyclables like cardboard, cans, bottles) is taken to our Martinez Transfer Station to be compacted, then sent to Keller Canyon Landfill in Pittsburg.

Employees do NOT sort through garbage and pick out recyclable items.

Please put all recyclable items in the brown recycling container!

### Plastic vs. Reusable Bags

Americans use billions of plastic bags per year, many of which end up in the landfill or in the ocean.

Consider using canvas or reusable bags at the grocery store. Some stores have reusable bags for purchase and

often offer discounts for using reusables instead of plastic or paper bags.

Single-use plastic bags are banned from retail and commercial businesses statewide.

Gather the plastic bags together in one bag and place the bundled bags in your brown recycling container.

No loose bags please.

Grocery stores also accept plastic bags for recycling.

### Clothing and Textiles

Never throw clothing and textiles in the trash.

Drop off gently-used items at local drop boxes or secondhand stores.

Stained or worn items are ground for rags. Items must be mold-free and dry.



### Nextdoor, Craigslist

Recycling is the last of the 3 Rs – Reduce, Reuse, Recycle. Make an effort to incorporate the first two (Reduce & Reuse) into your everyday life. There is a recycle guide full of resources on the service page at [SolanoCounty.com](http://SolanoCounty.com).

Check [Craigslist.org](http://Craigslist.org) and [Nextdoor.com](http://Nextdoor.com) to help you find new homes for unwanted goods, and they're great sources of free (or cheap) goods or reuse tips.

### Why You Cannot Recycle...

**Styrofoam:** There is no market for Styrofoam because it is low in quality, cheaper to make from virgin materials and often contaminated with food. Since it is a useless commodity, it goes straight to the landfill.

Large amounts of Styrofoam products end up as litter and reach the ocean, where they break down into smaller bits and are ingested by birds and sea animals. Avoid Styrofoam whenever you can and tell your favorite restaurants to switch to greener packaging.

**Milk cartons:** A waxy coating on paper or cardboard diminishes the value of the commodity and makes recycling difficult.

**Chipbags & Aseptic Packaging:** Both packaging materials are not recyclable

because they are an amalgam of multiple material types. Aluminum foil is bound to plastic or in the case of aseptic packaging aluminum is bound to waxy cardboard.

These materials cannot be separated for recycling so unfortunately they have to go in the garbage.

## Household Hazardous Waste

### Antifreeze, Motor Oil and Oil Filters

Recycle oil filters and used motor oil curbside.

- Put motor oil in clear plastic container like a milk jug.
  - Tape lid tightly shut.
  - Max 3 gal. oil per pickup.
  - Crush, open or puncture, then drain oil filter (with puncture at lowest point) to ensure the anti-drain-back valve is empty. More info: [www.disc.ca.gov](http://www.disc.ca.gov).
  - Place filter in sealable plastic bag, i.e. Ziploc bag seal.
  - Place oil and filter beside recycling container.
- Take Antifreeze, Batteries, motor oil (+ filters) and latex paint and cell phones to **A.B.O.P.** facility at the Benicia City Corporation Yard, 2400 E. 2nd St., open Saturdays 9 a.m. to noon. No appointment is needed. Oil-based paint and other chemicals need a special Door-to-door HHW pickup. Call (707) 747-0608.

### HHW (Household Hazardous Waste) Door-to-door Pickup

**By appointment only**

- Dispose of oil-based paint, cleaning products, pool chemicals, car batteries, gasoline, cooking oil and more by calling customer service at (707) 747-0608 to schedule a **FREE Door-to-door HHW pickup. A large HHW bag will be sent to you.** Pour liquids like cooking oil into a plastic container or milk jug and tape the lid to close securely. Label contents. Place items in HHW bag. Place in driveway, and a hazmat team will collect on scheduled pickup day.
- Sharps**  
No medical sharps are allowed in recycling or garbage containers. Use a puncture-proof container (like a detergent bottle) and tape lid to close securely. Drop off container, when full, at Firehouse, 150 Military West, The Devilin Road Transfer Station, 889A Devilin Road, American Canyon, no longer accepts drop-offs from Benicia residents.

### Electronic Waste

State law bans CRTs (TVs, monitors), computers, keyboards, printers, fax machines, DVD players, VCRs, radios and other electronic waste in garbage. Republic Services offers free curbside electronics pickups. Some e-waste may qualify for a free bulky item pickup.

For information or for a pickup call (707) 747-0608.

### Batteries, CFLs

Recycle only batteries and CFLs curbside. You may drop off CFLs, fluorescent tubes and batteries at Pedrotti Ace Hardware, 830 Southampton Road, Benicia, (707) 745-6887, or place in Ziploc bag next to brown recycle container.

### Old Medications

There is a dropbox for old pharmaceuticals at the Benicia Police Department at 200 East L St. It is outside the police department (under surveillance) with access 24/7. Instructions are posted at the box. Please leave only controlled (doctor prescribed) items.



441 N. Buchanan Circle  
Pacheco, CA 94553

(707) 747-0608

[www.RepublicServices.com/BeniciaCA](http://www.RepublicServices.com/BeniciaCA)



Leave containers out by 5 a.m. and keep all at least 4 feet apart.

### Recycling Reminder

- Empty.** Remove any food or liquid contents from a recyclable item.
- Clean.** Lightly rinse or wipe recyclable item to remove any residue.
- Dry.** Shake out excess water or let the recyclable item dry before placing it in a recycling container.

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Benicia 2020

# Residential Services Guide

PF248



Reduce

Reuse

Recycle



EMPTY

CLEAN

DRY



We'll handle it from here.®