

Benicia Enterprise System Catalog					
Software	Vendor	Deployed Modules	Purpose	Custodian	Usage
Peak Agenda Management	Granicus	Webcasting, Agenda Management	Agenda Management Software	City Clerk	Citywide
Acella	Acella	Online permit Processing	Permit Processing	Community Development and Planning	Community Development and Planning
Bi-Tech	Sungard	Financial System	AP, AR, and General Ledger	Finance	Citywide
NorthStar 6.2	Harris	Utility Billing System	Water and sewer billing system	Finance	Finance, Public Works
Cognos 7.0	Northstar	Reporting Datawarehousing	Water Utility Billing Program	Finance	Finance, Public Works
HDL Business Licensing	HDL	Business Licenses	Issue and renew business licenses	Finance	Finance, Community Development and Planning
Telestaff	Kronos	Workforce Management	Time and scheduling software	Fire	Fire
Target Solutions	Target Solutions	Online training	Volunteer Management and ongoing staff training	Fire	Fire and Human Resources
FireHouse	FireHouse	Incident management System	Fire department organizational software	Fire	Fire
Applicant Tracking	NeoGov	Online Applicant System	Applicant Tracking and Posting new jobs	Human Resources	Human Resources
Disc Image	Disc Image	Document Management	Document Management System	Information Technology	Citywide
Office 365	Microsoft	Online Exchange, SharePoint	E-mail System and Office 2016 subscriptions	Information Technology	Citywide
Messaging Architech	Network Solutions	Archiver and Indexer	E-mail archive	Information Technology	Citywide
Fresh desk	FreshDesk	Online HelpDesk	Help Desk Ticketing System	Information Technology	Citywide
GovOffice	GovOffice	City Website	City website hosting and CMS system	Information Technology	Citywide
GovDelivery	GovDelivery	E-mail Notification	E-mail notifications for City meetings	Information Technology	Citywide
Request Partners	Cartegraph	Online Citizen's Request	Online Citizen's request System	Information Technology	Citywide
ActiveNet	Class	Online Class registration	Registering community members for various classes	Parks and Recs	Community Center, and Pool
ESRI-GIS	ESRI	Grphical Information System (GIS)	Dispatch uses to pin point crime location	Police	Police
CAD	Sungard	Computer Aided Dispatch (CAD)	Field Reporting, Records Management System	Police	Police
CMMS and Asset management	NEXGEN	CMMS and Asset Management System	Maintenance records and asset management for water and waste water plants	Public Works	Public Works
LabLite	LabLite	Lablite SQL Database	Interface for gathering water data samples	Public Works	Public Works