

Benicia Enterprise System Catalog

Software	Vendor	Deployed Modules	Purpose	Custodian	Usage
Peak Democracy/Open Gov	OpenGov	Citizen Engagement	Citizen engagement survey tool	City Manager	Citywide
Priority Based Budgeting	Resource X	Priority Based Budgeting-cloud based SAAS software	Tool for creating government budgets with Citizen involvement	City Manager	Citywide
Peak Agenda Management	Granicus	Peak Agenda, Live Manager, and Minutes plus	Publishing City Agendas, minutes, and stream live City Council and Planning Commission meetings via web and Comcast Community Access channel.	City manager/City Clerk and Information technology	Citywide
Acella	Acella Automation	Cloud based SAAS software	Issue building permits, code inspections.	Community Development	Community Development, Planning, and Fire.
Tyler MUNIS (Currently being implemented)	Tylertech	Cloud based SAAS software	General Ledger, Accounts Payable, Accounts Receivables, Utility Billing System, and Payroll.	Finance	Finance, HR
HDL Business Licensing	HDL	Business Licenses	Issue new business licences and manage yearly renewals.	Finance	Finance, Community Development and Planning
Sage (Fixed Asset)	Sage	Fixed Assets	Finance fixed asset depreciation software	Finance	Finance
Telestaff	Kronos	Workforce Management	Time and scheduling software	Fire	Fire
Target Solutions	Target Solutions	Online training	Volunteer Management and ongoing staff training.	Fire	Fire and Human Resources
Emergency Reporting System (ERS)	ERS	Incident management System	Fire Department organizational software	Fire	Fire
RIMS	SunRidge Systems	Fire Department Paging software	Paging Software Fire Department	Fire	Fire
Street Smart EMS	Street Smart EMS	Patient Care	Medic software	Fire	Fire
Streamline Inspector	Streamline Inspector	Streamline Inspector	Code Inspection software	Fire	Fire
Everbridge	Everbridge	Cloud based SAAS software	Emergency Notification System	Fire	Fire
Applicant Tracking	NeoGov	Cloud based SAAS software	Applicant Tracking and Posting new City jobs.	Human Resources	Human Resources
Disc Image	Disc Image	Document Management	Scan paper documents and create digital records for City issued permits, City Council Resolutions, Police Reports, and Human Resources personnel records.	Information Technology	Citywide
Office 365	Microsoft	Online Exchange, Sharepoint, and Office products	City employees e-mail, Desktop Office licenses, and Microsoft 2016 server licensing.	Information Technology	Citywide
Fresh desk	FreshDesk	Online HelpDesk	Help Desk Ticketing System	Information Technology	Citywide
GovOffice	GovOffice	City Website	City website hosting and CMS system	Information Technology	Citywide
GovDelivery	GovDelivery	E-mail Notification	E-mail notifications for City meetings	Information Technology	Citywide
Cortex - XDR	Palo Alto Networks	Desktop and Server Anti virus software	End Point protection from malware and viruses	Information Technology	Citywide
ESRI-GIS (Currently being implemented)	ESRI	Grphical Information System (GIS)	Development of City-wide GIS Address/Street Layers. Department specific databases.	Information Technology	Citywide

ActiveNet	Class	Online Class registration, transaction based software.	Registering community members for various classes	Parks and Community Services	Community Center, and Pool
Archive Social	Archive Social	Cloud based SAAS software	Archive City social media records for public records requests.	Police	Police, Fire, City Manager's Office and Economic Development
RIMS	SunRidge Systems	Computer Aided Dispatch (CAD) Records Management System (RMS)	Field Reporting, Records Management System	Police	Police
PlanIT	PlanIT	Capital Improvement project Database	Keep track of Public Works Capital Improvement Projects	Public Works	Public Works
IT Pipes	IT Pipes	Pipe Inspection Software	Inspect city sewer and storm drain pipes	Public Works	Corporation Yard
Sedru	Sedru	Corp Yard Maintenance Management System	Maintenance management syste	Public Works	Corporation Yard
SCADA (Supervisory Control and Data Acquisition)	GEX PRO	PROFICY ISX-SCADA Software	Water Treatment Plant	Public Works	Water Treatment Plant
SCADA (Supervisory Control and Data Acquisition)	Schneider Electric	Citec-SCADA Software, SCADA Alarm Software (WIN911), PLC Programming Software, annual maintenace contract with TechKnowsion Integrations.	Waste Water Treatment Plant	Public Works	Waste Water Treatment Plant
CMMS and Asset management	NEXGEN	CMMS and Asset Management System	Maintenance records and asset management for water and waste water plants	Public Works	Water and Waste Water Treatment Plant
LabLite	LabLite	Lab Management System (LMS)	Interface for gathering water data samples	Public Works	Water and Waste Water Treatment Plant